

ARKANSAS PUBLIC SERVICE COMMISSION

Original Sheet No. P2.1 Schedule Sheet 1 of 3

Replacing: Sheet No.

Entergy Arkansas, LLC
Name of Company

Kind of Service: Electric Class of Service: As Applicable

Docket No.: 18-073-TF
Order No.: 2
Effective: 2/1/19

Part IV. Policy Schedule No. 2

Title: Budget Billing Plan (BBP)

PSC File Mark Only

2.0. BUDGET BILLING PLAN (Levelized Billing Plan)

2.1. REGULATORY AUTHORITY

The Arkansas Legislature has delegated authority to the Arkansas Public Service Commission ("APSC" or the "Commission") to regulate public utilities in the State of Arkansas, including Entergy Arkansas, LLC ("EAL" or the "Company"). The APSC's regulatory authority over the provision of electric service applies not only in the Distribution Service area allocated to EAL by the APSC but also extends to service to customers who have been released to EAL by other electric distribution utilities, when such release for service has been approved by the Commission pursuant to Rule 6.07(b) or (c) of the Commission's Rules of Practice and Procedure. Similarly, the Tennessee Regulatory Authority exercises such authority delegated to it by the Tennessee legislature in areas of the State of Tennessee served by EAL.

2.2. BILLING OPTIONS

2.2.1. Levelized Billing Option

2.2.1.1 Availability

This Levelized Billing Option is available upon request only to customers in the following groups who take service year-round under the conditions specified herein:

- customers served under Rate Schedule No. 1, General Purpose Residential Service (RS); Rate Schedule No. 2, Optional Residential Time-of-use (RT); or Rate Schedule No. 33, Residential Energy Management Time-of-Use (REMT);
- any church account;
- any elementary or secondary school account (pre-kindergarten through twelfth (12th) grade);
- accounts taking service under Rate Schedule No. 4, Small General Service (SGS) or Rate Schedule No. 5, General Farm Service (GFS).

EAL applies the following credit criteria to determine eligibility:

- Residential Customers are eligible if:
 - (a) Customer has no balance in arrears for sixty days or greater,
 - (b) Customer has had no more than one returned check within the past twelve months,
 - (c) Customer has no unpaid balance resulting from a returned check, and
 - (d) Customer has no past due deposit charges;
- Non-residential Customers are eligible if they have no previous balances past due and have not received a disconnect notice in the most recent twelve (12) months.

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Original Sheet No. P2.2 Schedule Sheet 2 of 3

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This Levelized Billing Option is not available to customers taking temporary or seasonal service.

2.2.1.2 Billing Procedure

The Customer's monthly bill will be computed in accordance with the applicable rate schedule and the Customer's account will be debited with such amount ("Billed Amount"). The net amount payable for the current month ("Levelized Amount") will equal, to the nearest whole dollar, the average monthly Billed Amount debited to the Customer's account during the twelve (12) months ending with the current month, plus or minus one-twelfth (1/12) of the accumulated difference between previous debits and the Levelized Amounts payable under this option.

2.2.1.2.A.Fold-In Option

At the time of enrollment, a residential customer may request that an existing bill amount be rolled into the accumulated difference when that amount is not in arrears for more than 29 days. Deposit amounts will not be included in the existing bill amount to be rolled into the accumulated difference.

2.2.2. Equal Pay Billing Option

2.2.2.1. Availability

For any year-round Residential Customer or church account that desires to take service under the conditions specified herein and who requests such service. Not applicable to temporary or seasonal service.

2.2.2.2. Billing Procedure

The Customer's monthly bill will be computed in accordance with the applicable rate schedule and the Customer's account will be debited with the Billed Amount. The net amount payable for service for the current month ("Equal Pay Amount") will equal, to the nearest whole dollar, one-twelfth (1/12) of the current plus eleven (11) prior months' amounts billed for all metered electric service to the account. During the billing process of the thirteenth (13th) month ("Anniversary Month"), and during the billing process of each subsequent Anniversary Month, the Equal Pay Amount will be recalculated. The new Equal Pay Amount for the current and next eleven (11) months will equal one-twelfth (1/12) of the sum of the current and prior eleven (11) months' Billed Amounts plus the current balance of the accumulated differences between the previous twelve (12) months' Billed Amounts and Equal Pay Amounts. The Equal Pay Amount may be adjusted in any month in which there is significant variation between the Equal Pay Amount and the current balance of the accumulated difference.

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2.3. ACCOUNT HISTORY AVAILABILITY

Customers who take service under Rate Schedule SGS or GFS, or who are church, or elementary or secondary school accounts, must have twelve (12) complete months of billing history at the present service location.

Residential customers must have twelve (12) months' representative billing history at the present service location to determine the Levelized or Equal Pay amounts. Where the billing history is complete and representative, the customer's twelve-month history will be used. Where the billing history is incomplete but representative, estimates of monthly bills may be made for incomplete periods based on the average for the class or the customer's available history. Where the customer's billing history is complete but non-representative, estimates based on the average for the class may be used for the months that are not representative. Where the customer's billing history is incomplete and non-representative, estimates of monthly bills may be made based on the average for the class. All such estimates will be made solely to determine the current month's Levelized amount or the next twelve (12) months Equal Pay Amount.

2.4. WITHDRAWAL

Customers who voluntarily or involuntarily withdraw from either of the above options for any reason will not be eligible for service under this Plan until the seventh (7th) billing month following such withdrawal. The transfer of all or portions of accumulated difference credit balance at the request of the customer to satisfy payment of a current bill shall constitute voluntary withdrawal from service under this Plan.

2.5. TERMINATION AND SETTLEMENT

Billing under this Plan may be terminated by the customer at any time by giving reasonable notice to the Company and may be automatically terminated by the Company upon discontinuance of service for any reason appearing in the Commission's General Service Rule 6.01, Authorized Suspension (GSR 6.01). In the event billing under this Plan is terminated at the request of the customer or for any reason appearing in GSR 6.01 settlement shall be made immediately for the balance of the customer's account. A Delayed Payment Agreement may be available to qualifying residential or commercial customers as defined in GSR 6.13.

Customers taking service under this Plan who for any reason subsequently request that their service be provided under a Rate Schedule not named in the Availability Section above will be withdrawn from service under this Plan.

2.6. OTHER PROVISIONS

Except as modified herein, all terms and conditions of the applicable rate schedule(s) shall remain unchanged and apply.