

ARKANSAS PUBLIC SERVICE COMMISSION

Original Sheet No. P7.1 Schedule Sheet 1 of 1

Replacing: Sheet No.

Entergy Arkansas, LLC
Name of Company

Kind of Service: Electric Class of Service: Lighting

Docket No.: 18-073-TF
Order No.: 2
Effective: 2/1/19

Part IV. Policy Schedule No. 7

Title: All Night Outdoor Lighting Maintenance Policy (OLMP)

PSC File Mark Only

7.0. ALL NIGHT OUTDOOR LIGHTING MAINTENANCE POLICY

7.1. NORMAL MAINTENANCE

Entergy Arkansas, LLC ("EAL" or the "Company") will install, own, operate and provide normal maintenance for the luminaire or floodlight, which will include repair or replacement of bulbs, photoelectric cells and heads (containment devices) which were defective when installed or have become defective through the normal aging process. Such normal maintenance will be provided at Company's expense within three (3) business days after notice is given by the customer. If in Company's sole judgment repair or replacement is required due to purposeful physical damage or vandalism of Company's All Night Outdoor Lighting facilities the repair or replacement of the facilities shall be considered unusual maintenance.

7.2. UNUSUAL MAINTENANCE

Company will perform such unusual maintenance up to three times in a twelve-month period for a single account at Company's expense. After the third such occurrence Company shall notify customer that unusual maintenance has been required and that the cost of the next such unusual maintenance within the twelve month period shall be the responsibility of and billed to customer's account. If payment for such unusual maintenance is not made within the time period allowed in the Payment provision of Rate Schedule No. 12, All Night Outdoor Lighting Service (L4), the Agreement For All Night Outdoor Lighting Service shall be terminated and Company's facilities will be removed.

7.3. NOTICE TO CUSTOMER

Notice to Customer will be in substantially the following form:

Dear Customer:

Entergy Arkansas, LLC has performed unusual maintenance on All Night Outdoor Lighting Facilities installed for your account three times within the last twelve month period. In accordance with the Company's Policy Schedule No. 7, All Night Outdoor Lighting Maintenance Policy filed with the Arkansas Public Service Commission you will be billed for the cost of any further unusual maintenance required for this account within the twelve month period which began _____, 20___. If a billing is rendered for unusual maintenance costs you shall have twenty-one (21) days after the bill is mailed in which to make payment. If payment is not made within the twenty-one (21) day time period the Agreement For All Night Outdoor Lighting Service shall be terminated and Company's All Night Outdoor Lighting facilities will be removed.

If you have questions concerning this notice or your All Night Outdoor Lighting Service account you may call your EAL Customer Service Specialist at _____.

Thank you for allowing EAL to serve you.