

ARKANSAS PUBLIC SERVICE COMMISSION

Original Sheet No. P8.1 Schedule Sheet 1 of 2

Replacing: Sheet No.

Entergy Arkansas, LLC
Name of Company

Kind of Service: Electric Class of Service: All

Docket No.: 18-073-TF
Order No.: 2
Effective: 2/1/19

Part IV. Policy Schedule No. 8

Title: Quick Pay Center Payment (QPCP)

PSC File Mark Only

8.0. QUICK PAY CENTER PAYMENT

8.1. REGULATORY AUTHORITY

The Arkansas Legislature has delegated authority to the Arkansas Public Service Commission ("APSC" or the "Commission") to regulate public utilities in the State of Arkansas, including Entergy Arkansas, LLC ("EAL" or the "Company"). The APSC's regulatory authority over the provision of electric service applies not only in the Distribution Service area allocated to EAL by the APSC but also extends to service to customers who have been released to EAL by other electric distribution utilities, when such release for service has been approved by the Commission pursuant to Rule 6.07(b) or (c) of the Commission's Rules of Practice and Procedure. Similarly, the Tennessee Regulatory Authority exercises such authority delegated to it by the Tennessee legislature in areas of the State of Tennessee served by EAL.

8.2. AUTHORITY

This Quick Pay Center Policy Schedule ("Policy") has been filed with and approved by the Arkansas Public Service Commission ("APSC") to describe the policy of Entergy Arkansas, LLC ("EAL" or "Company"), regarding payment of EAL issued customer invoices at non Company-owned locations by non Company employees.

8.3. APPLICATION

The Company has entered into agreements with a number of privately owned retail businesses ("Authorized QPC(s)") throughout its service territory creating a network of locations where any EAL customer may present and pay an EAL electric service invoice. Non-EAL employees staff these Authorized QPCs. The Policy applies to all EAL issued customer invoices paid at an EAL Authorized QPC. When such payment is tendered the Authorized QPC will be allowed to charge a fee of \$0.75 per transaction.

The Company maintains "free" Quick Pay Centers ("QPCs"), also authorized by the Company and consistent with Order No. 2 in APSC Docket No. 02-150-TF, where customers may present and pay an EAL electric service invoice without charge. All savings achieved through the operation of this schedule will be used to offset the increased cost of "free" QPCs and make improvements to the QPC processes. Information regarding the locations of such payment centers may be obtained by dialing 1-800-ENTERGY.

The Policy does not modify or supersede any of the provisions of any of EAL's filed and approved Rate Schedules, in particular, the requirement that the customer must pay the full amount of the invoice by its Due Date to avoid penalty remains unchanged. The Company assumes no responsibility for late payments when such payments are received after the Due Date.

ARKANSAS PUBLIC SERVICE COMMISSION

Original Sheet No. P8.2 Schedule Sheet 2 of 2

Replacing: Sheet No.

Entergy Arkansas, LLC
Name of Company

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8.4. SERVICE REGULATIONS

Service under this schedule is subject to Policy Schedule No. 9, Service Regulations, as it is now or may in the future be approved by the Commission, and the Rules of the Commission and the Company.